



## Patti's All-American Swimming Lesson Rules and Policies



*Welcome to Patti's All-American. Congratulations for caring enough to invest in your child's future physical development. We are pleased you have chosen swimming lessons for your child. We pledge to uphold our philosophy to teach gymnastics, dance, and swimming in a fun, safe environment, and raise your child's self-esteem. Our lesson plans and curriculum are guided by this philosophy.*

*This handbook will help acquaint you with our policies and what we offer at Patti's All-American. Please discuss all these safety policies with your child.*

*Patti's All-American has five main departments: Tumblebear Gym, School-Age Gymnastics, The Dance Connection, The Swim Connection, and Gym-N-Learn Educational Preschool. Additionally, we host birthday parties, camps, and clinics.*

*If you have any questions, please ask me or stop at our front desk. Many of the changes in policies we make are directed from our customer's suggestions. Our aim is to please the customer! Please help us to please you.*

*My staff is looking forward to teaching your children how to swim and to allow them to have fun in our clean, safe atmosphere. Thank you for your confidence in my programs. I promise to deliver a professional children's fitness center in every sense of the word. I pledge to astound you! If we don't, please tell us.*

*Enthusiastically,*

*Patti Komara, President*

We believe in teaching in a fun, safe environment in a way that raises each child's self-esteem. We at All-American take pride in our facilities. The pool is checked and maintained by a professional company twice a week and the Lake County Health Department weekly, but the chemicals are checked twice a day by our staff. Our staff cleans the port-a-john twice a day, and maintenance in the pool area is done continuously. We, at the All-American Swim Connection, do our best to keep our facilities clean and safe for your child.

1. Please arrive five minutes before your class time. Enter the pool area only when instructors are present. No children are allowed in the pool area unsupervised. If you're in a Parent & Tot class and you bring another child with you, that child must be accompanied by another adult. Please remember to drive extremely slow when driving past the building. Beware of children crossing the driveway.
2. Children should arrive already dressed in their bathing suit and should bring a towel. There is a Port-a-John by the pool. Changing can be done inside the gym, but wet swim suits are not allowed inside the gym. It is important to make sure your child has used the bathroom before class. If you use the gym bathrooms after class, please towel dry off so the chlorinated water does not stain the carpet. Suntan lotion must be waterproof and must be applied no later than 20 minutes before class.
3. **It is MANDATORY that babies wear the special Swim Diapers sold at All-American (\$8.99/ea.). Fecal accidents may require a complete pool shut down.** Do NOT use plastic training pants, everyday diapers or disposable swim diapers in place of our Swim Diapers. **Use ONLY Swim Diapers that are available from us over disposable swim diapers.** No exceptions.
4. No diaper changing is allowed in the pool area, because a fecal accident could cause E.Coli.
5. All siblings must remain in gated area during lessons.



6. Parents may wait in the air-conditioned gym, stay and watch, or leave the area completely. Please be prompt in picking up your children.
7. **\*\* IMPORTANT NOTE: Please inform the instructors of any medical conditions such as diabetes, tubes in the ears, epilepsy, asthma, or any physical or mental disabilities prior to the start of lessons.** Do not bring sick children to class for at least 2 days, especially with ear infections, vomiting, or diarrhea



8. **Missed Classes:**

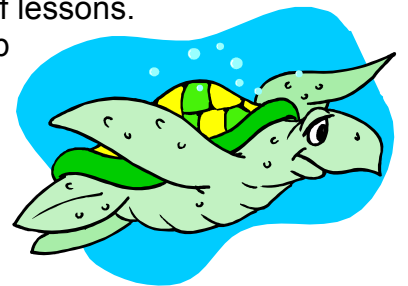
Class cancellations – If the All-American staff cancels class, a make-up will be scheduled. You should never stay home due to rain, always come to class. We only cancel class at the pool 15 minutes after the class has begun. We will always TRY to have class. We swim in the rain unless it is thundering or lightning.

**Individual cancellations** – If your child misses class due to illness or injury, your child will be entitled to a swim make-up class for the missed class. Make-up classes will be available on Saturdays. Your missed class must be called into the office before the class is missed to be given a make-up.

**Special note:** No credits or refunds are ever given for missed classes. Try very hard not to miss classes because the eight-day swim lessons are taught in sequence.

We rarely cancel classes, so always assume classes are in session. We sometimes teach if it is raining mildly, but never have class if it is thundering or lightning. Remember, the weather here could be different than where you are. Always come to class unless we've called you.

9. No glass containers, no pets, and no smoking is allowed in the pool area.
10. No running or horseplay in pool area. Chewing gum or candy while in the water is prohibited.
11. Students with open sores, rashes, or wearing band-aids are not permitted in the water.
12. Never use the slide without an instructor present and never, never go down the slide head first. Children are only allowed on the slide one at a time.
13. No standing dives are allowed; not even in the deep end.
14. A certificate with a list of the skills learned will be given on the last day of lessons. This will indicate what level your child should register for when signing up for the next session.



15. Ribbonettes are awarded on the last day of lessons for participation in each level. Most often children will repeat a level more than once. Therefore, it is possible to receive more than one ribbonette of the same color and level.

16. Private swim lessons are available. Times are determined inside the office and by instructor availability. Lessons are \$30.00 per half-hour.
17. All students in Level II must be four years of age and at least three feet tall.
18. Once registered, there is a **\$10.00 fee to change class times**. A doctor's note is required for any refund. **If you cancel less than 10 days before the class starts, there is a fee of \$25.00.**